

White City Soccer Club

Registration Fees and Refund Policy 2023

White City Soccer Club (WCSC) requires the registration fees to operate and remain financially viable. The fees are the major source of income for our club. The Registration fees enable the club to provide you with the playing and training facilities, playing and training equipment, coaching, affiliation fees, referee fees, insurances, trophies and all the other extras that go towards making our club the friendly and family orientated place that it is.

1. **Registration Fees**

Where a Player has been selected by the Coach to play in a team, the Player (Parents will need to register Junior Players) will need to register on the PlayFootball website. Registration fees are to be paid in full prior to the first game (trial or competitive) being played.

2. **Special Circumstances**

Any member in need of assistance to pay fees should contact the club Secretary in writing – secretary@whitescitysc.com

3. **Paying in Fee instalments**

Fees can be paid in instalments in an agreed payment plan with the club Treasurer in writing. Such plans will only be provided to members in extenuating circumstances. Any member in need to pay fees in instalments should contact the club Secretary in writing – secretary@whitescitysc.com

4. **Club Officials**

Club officials, such as committee members, coaches or other club volunteers may be eligible for full or whole registration fee waiving under the White City Soccer Club Discount Policy.

Refunds

On occasions a Player may leave our club or stop playing football and seek to have registration fees refunded. Accordingly, the club has adopted this refund policy.

1. **Refunds Apply in the following situations:**

- Injury or illness
- Transfer to another city / state
- Club is unable to place player in a team

1.1 Injury or Illness

- Where a player is forced to stop playing because of injury from football or any other cause, or as a result of illness, prior to two thirds of the fixture rounds, a pro-rata refund will be paid.
- A request for a refund must be made in writing to the Secretary and must be accompanied by advice from a medical practitioner regarding the player's inability to play soccer

1.2 Transfer to another city / state

- Where an adult player or the custodial parent of a younger player is moving to another city or state in no close proximity to the Club, prior to the mid-point of the fixture rounds, a pro-rata refund will be made.

1.3 Club is unable to place player in a team

- Where the club has accepted part or full registration fees from a prospective player and is then unable to place that player in a team, a full refund will be made of all money paid by/for the player.

2. Refunds Do Not Apply in the following situations:

- Voluntary withdrawal
- The player's registration is withdrawn by Club/District for breaches of Code of Behaviour or other reason.
- Withdrawals after two thirds of fixtures for any reason.

2.1 Voluntary withdrawal

- Where the club accepts full or part payment from a player and that player consequently withdraws from the club on a voluntary basis not embodied by Clause' Refunds (1') of this policy, no refunds will be paid.

- Withdrawal in the following situations constitute voluntary withdrawal:

- (a) Player disagreement with another player/players
- (b) Player disagreement with a team official or club official/officials
- (c) Disagreement between parents of youth players in the same team
- (d) Disagreement between parents of youth players and team or club officials

2.2 Registration withdrawn by Club for breaches of Code of Behaviour

- Where a player's registration is withdrawn by the Club for breaches of the Code of Behaviour, no refund of registration payment will be paid.

2.3 Withdrawal after two thirds of fixtures for any reason. Where a player withdraws from the Club after the two-thirds of the fixture rounds for any reason including injury or illness, no refunds will be paid.

3. Procedure for Refunds

- Where a refund is sought, the Club Secretary must be contacted in writing – secretary@whitecitysc.com writing or by email outlining the circumstances and enclosing/attaching any relevant documentation.
- Applications for refunds will be referred by the Secretary to the Treasurer.

